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RE: COVID-19 UPDATE

MARCH 24, 2020

Dear Respected, Friends & Colleagues,

The current unprecedented situation and the new announcements in attempt to stop the spread of COVID-19 from the City of Toronto and the Federal Government, has instructed us to take further action to protect the health and safety of our employees, our clients and visitors and close temporarily our office, production facility, showroom and shipping warehouse. We expect to re-open on **Monday April 13<sup>th</sup>, 2020** but given the current situation, this date may be amended.

Statum Designs' showroom will be closed to all. You may continue to email **[showroom@statumdesigns.com](mailto:showroom@statumdesigns.com)** however all emails will be responded to the week of April 13<sup>th</sup>, 2020.

We will continue to accept purchase orders during this time and you may email **[orders@statumdesigns.com](mailto:orders@statumdesigns.com)** with the understanding there will be a delay in acknowledging the orders and producing the items on our behalf. For any questions related to service, our customer care team is here to help upon our return. Please email **[customerservice@statumdesigns.com](mailto:customerservice@statumdesigns.com)**. Both departments, Order Desk & Customer Service will respond to emails the week of April 13<sup>th</sup>, 2020.

As the situation continues to evolve, we are monitoring closely and ensuring our own best practices align with the guidance provided by public health and government organizations. Your health and well-being, and that of our associates, remains at the forefront. Please continue to take care of yourselves and each other.

Best Wishes ,

A handwritten signature in black ink, appearing to read 'Angelo Gallo', written in a cursive style.

Angelo Gallo, President  
STATUM DESIGNS INC.